

# Monitoring and Evaluation Services



## Summary Statement

Effective monitoring and evaluation are key components of successful project delivery with industry and political drivers pushing organisations to improve their monitoring and evaluation practices and outputs. In addition to the typical monitoring and evaluation of activities, outputs and financial performance there is a growing focus on outcome based monitoring and assessing the ongoing value delivered from the intervention. This presents a number of strategic and tactical challenges for both funding and delivery organisations. Key challenges relate to the difficulty in collecting, analysing and sharing performance related information across projects, sectors and countries in a meaningful and consistent way that drives learning and performance improvement. Our development understanding is supported by other technical areas we cover including economic development, feasibility studies, policy analysis and programme/project design and formulation.

**Moneval Solutions** help organisations address these challenges by providing rapid deployment of expert monitoring and evaluation resources to support all aspects of the performance management lifecycle in a cost effective and beneficial way. Our Monitoring and Evaluation services are complimented by our web based Monitoring and Evaluation Platform (MEP) which supports the end-to-end management and tracking of performance related information. We are committed to helping organisations develop and manage effective, relevant and efficient M&E systems that drive performance improvement and ultimately result in increased value being delivered to the target beneficiary. We maintain a core group of multi-disciplinary associates and have strong links and strategic alliance arrangements with numerous complimentary service providers worldwide in Asia, Africa, Eastern Europe, the Balkans and the Americas.

**This datasheet provides a brief summary of our Monitoring and Evaluation Services and is a complement to our summary of our Platform which is described in detail there.** The MEP is a web based solution that supports the end-to-end management and tracking of performance information. It provides an early warning system by highlighting areas that need attention and to help realign effort/expenditure with the project's success criteria. Organisations can define their own performance criteria to meet specific project and organisational needs (Performance Management Plan, Log-Frame, indicators etc) and maintain up-to-date information as the project progresses. Indicators can be simple in structure or organised into groups with multiple sub groups, each with their own performance criteria.

## Background

The majority of organisations undertake Monitoring and Evaluation (M&E) activities as a result of the commitments and obligations often imposed upon them. Their M&E activities are often resource stretched, undertaken erratically and do not feed clearly the needs of managers to make informed decisions about improvements to project implementation and the future direction of their activities. Our objectives are to examine all elements of an activity whether through routine monitoring missions or less frequent evaluations professionally, openly and transparently.

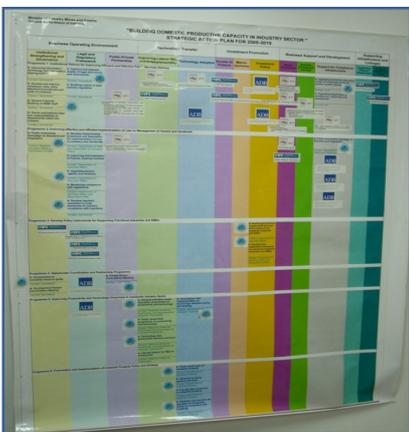
We often follow the OECD/DAC format for such reviews asking critical but difficult questions such as: how does this project solve the problems to which this project is applied? Why has the programme or project taken so long to reach its goal? And, what can one say about the real impacts, outcomes and sustainability chances of the intervention? We ask the awkward questions of how management and implementation are performing and want to score these against the targets set. Whilst we believe that many activities are worthwhile, we deliver a professional opinion on a project's implementation.

Our services are composed of two complementary parts: first, a highly experienced professional Monitoring and Evaluation service aimed at delivering our services combining and generating a synergy between people, processes and technology in an independent manner; and two, providing a web-based online Monitoring and Evaluation Platform (MEP) that supports end-to-end management and tracking of user defined performance indicators allowing organisations to monitor real time assessment of their actions. Our intention is not to replace existing systems but rather compliment them with an external opinion offering, based on our experience and professional knowledge. We believe that using the findings from our regular services, organisations are able to strengthen statements they say about themselves and validate the position they hold in the community of organisations, the public and benefactors about the projects being implemented.

## Monitoring and Evaluation Services

We support organisations through all phases of the performance management lifecycle from the design and planning of M&E systems to the execution of evaluations, data collection, capacity building and ongoing support of performance improvement initiatives.

Our extensive experience in delivering M&E services across multiple sectors has given us a rich understanding of the challenges faced at organisational and project level with designing, managing and benefiting from M&E systems and related initiatives. Our M&E experts are recognised professionals with extensive experience across multiple sectors, including economic development, rural development, humanitarian response, health, education and governance sectors. We design our assessments to improve learning and accountability with the goal of achieving improved and effective results.



*Planning Map (Ministry of Trade) – Cambodia, EU Results Oriented Monitoring (2010)*



*Pro Mali – Agro-Industry Support Value Chain Development and Support – Herb and Spice sorting machinery – monitoring, 2009-2012, Albania*

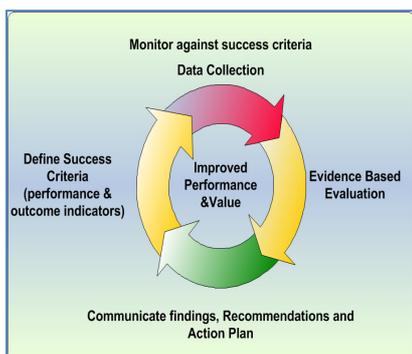
### Associate Experts and Consultants

Moneval Solutions maintains a core group of around 25 professional associate experts all of whom share the vision and belief that the performance of projects and programmes can be enhanced through continuous external monitoring and evaluation support. Often our associates take on the role of Team or Mission Leaders, Sector Specialist and Lead Consultant. Whilst the company has a larger pool available it is the dedicated nature, proven track record and knowledge of each others working practices that provides the quality and integrity of service that our clients seek.

Our consultants are rigorously trained to provide high quality analysis, evidence based feedback, and to make strategic recommendations that are focussed on improving project and organisational performance. Summary profiles of our experts can be seen on line.

### Strategic Partners

We maintain a strong network of strategic alliances and partners located in Africa, Asia, Latin America, the Balkans and North/South America and Central Asia. They bring additional and complementary skills as well as local resources and linkages allowing fast mobilisation and efficiency in project implementation. Subject areas includes auditing, economic services, survey and data collection, training, institutional development, policy, M&E and marketing.



### Key Features:

The key features of our Monitoring and Evaluation services are:

- The provision of a team of highly experienced professional independent monitors and evaluators who are available to monitor projects on a regular, on-going basis for the duration of the project.
- Our experts are familiar with working in complex multi-stakeholder environments that require diplomacy and effective communication and collaboration.
- The design and execution of the overall Performance Management/ Monitoring Plan (PMP).
- The definition of performance and outcome based indicators that underpin effective monitoring and evaluation.
- Execute regular reviews and report findings in an easy to digest format that highlights areas that pose a risk to successful project delivery.
- We help delivery organisations establish an independently verified track record for delivering projects that bring measurable and sustainable value to the beneficiary.
- Assurance that project effort and expenditure is aligned with the project’s objectives and expectations.
- Support organisations in comparing performance and outcomes across any country, region or sector in which that they operate.
- The technical areas we cover include economic development, feasibility studies, policy analysis, programme/project formulation and design.

### The Monitoring and Evaluation Platform

Our professional services are complemented by a unique web-based platform linking data collection, evidence based evaluation,

communication and definition of success criteria that:

- supports a flexible on-line end-to-end management of performance indicators providing a consolidated environment throughout the life term of the project;
- supports the selection of appropriate indicators through discussions with stakeholders, and permitting their manipulations with different weights to better reflect their importance for project performance including the development of a scoring system that automatically calculates the overall status of the project;
- allow the presentation of information and project status including the uploading of attachments and production of a number of management information and operational reports.

The real time presentation through an organisational project dashboard provides the overall status across all projects with summaries for each project and access to full project performance data.

### Selection of Sectors and Countries in which we have worked

Monitoring/PMP Design/Agro-Industry Support – Albania, Romania, Kazakhstan, Kyrgyzstan, Turkmenistan, Tajikistan

Monitoring PFM/Agro-Industry/Education/Budget Support – Cambodia, Pakistan

Evaluation of Micro-Projects – Nigeria

Institutional Strengthening in the Grant Sector – Kenya

Fisheries and Programme Preparation – Uganda, the Gambia

Policy Formulation and Sector Analysis – Tanzania, Liberia, PNG

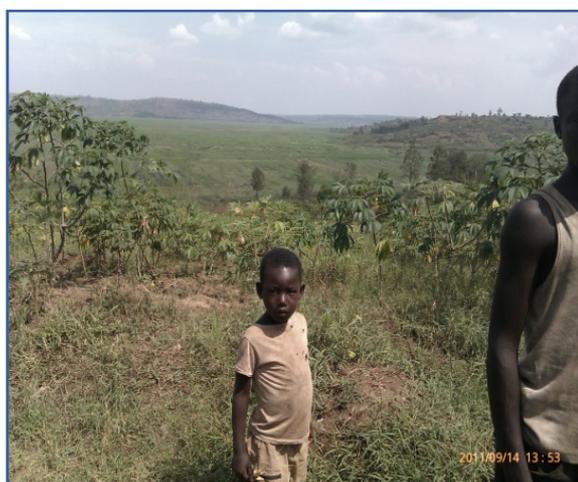
Food Security – M&E, Strategy Development – Rwanda

Agricultural Grant Preparation and Training – Eritrea

Institutional Strengthening – Ethiopia, Uganda, Ukraine,

Uzbekistan, Vietnam, Zambia

*Rural Development Planning and Design – including Monitoring and Evaluation in Euaioikhamxay Province. Laos*



*Agricultural Development in Rwanda – Staple Crop Strategy Development and PMP Design (2011)*



Sectoral Analysis –

Argentina, Australia, Brazil, Chile, Peru, Venezuela

Financing Integrated Coastal Development – Mauritius

Evaluations/Studies/Formulation/Livelihood

Development/Agro-Export – Bangladesh, Laos

Post-Conflict M&E – Sierra Leone

Monitoring Grant Programmes – Bosnia-Herzegovina

Land and Water Programme Evaluation/Irrigation –

Botswana, Trinidad and Tobago

Business Development – Cameroon, Ivory Coast, Kazakhstan, Kenya, Kosovo, Moldova, Mozambique, Namibia, Nigeria, Malaysia, Netherlands, Philippines, South Africa, Swaziland

Environmental M&E – China, Malta

Ministerial Change Support – Georgia

NR Research – Ghana

Training in Competitiveness – Hungary, India, Tanzania, Thailand

### Please Contact Us

To request a call or to ask a question, please contact [info@moneval-solutions.com](mailto:info@moneval-solutions.com) or [paul.schoen@moneval-solutions.com](mailto:paul.schoen@moneval-solutions.com).

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